

grace de la Mora

SOFTWARE ENGINEER

Hartford, CT | 407.412.3796 | grace.g.delamora@gmail.com
[linkedin.com/in/thetrend](https://www.linkedin.com/in/thetrend) | github.com/thetrend | graced.is

PROFESSIONAL SUMMARY

Experienced software engineer skilled in full-stack development, focusing on API integration, frontend optimization, and cross-functional collaboration. Proficient in React, TypeScript, and Node.js, with a proven track record at Constant Contact and SharpSpring. Active community contributor and mentor.

CAREER EXPERIENCE

Software Engineer

Constant Contact | Remote

August 2023 – Present

- **API Enhancements & Maintenance:** Update API endpoints for improved tag management, supporting high-traffic use cases and enhancing data sync across teams. Ensure functionality through rigorous testing and collaboration with QA teams.
- **Frontend Usability Improvements:** Implement features to streamline user interactions, such as in-app renaming functionality and campaign management UI updates.
- **Cross-Team Collaboration:** Coordinate with multiple teams (e.g., contacts and planning) to resolve dependencies and align backend integrations with frontend improvements.
- **Documentation & Monitoring:** Develop and maintain documentation for onboarding and feature usage. Monitor system performance using Grafana and Airbrake to proactively address production issues and enhance system reliability.

Software Engineer

SharpSpring (acquired by Constant Contact) | Remote

September 2021 – August 2023

- **Frontend Development:** Implemented and refined navigation features, including icon navigation, resizing, toggles, and responsive adjustments. Enhanced the user interface based on design standards and feedback.
- **Backend Enhancements:** Created feature flags, handled authentication (Okta integration), improved user account workflows, and debugged API responses. Upgraded backend dependencies to support new hardware (e.g., M1 Macs).
- **Cross-Functional Integration:** Collaborated with backend teams for seamless frontend-backend integration on features like Multi-Factor Authentication (MFA), custom reporting widgets, and performance tracking.
- **Documentation & Exploration:** Conducted exploratory work (spikes) on login methods, in-app video resources, and enhanced onboarding and reporting documentation. Created data aggregation workflows (DAGs) for better insights on account metrics.

SKILLS

- **Languages & Frameworks**

JavaScript/TypeScript: Advanced proficiency in modern JS/TS, async/await, and type safety.

React: Expertise in building UIs with hooks, context API, and Redux for state management.

Node.js/Express: Building RESTful APIs, handling authentication (JWT, Okta), and managing server-side logic.

- **Databases & APIs**

SQL & NoSQL: Proficient with PostgreSQL, MySQL, MongoDB, and Redis.

GraphQL: Experience with building and consuming GraphQL APIs.

Prisma ORM: Working knowledge of database management, migrations, and schema design.

- **DevOps & Tools**

Docker: Containerization and environment management.

CI/CD: Experience with CircleCI, Jenkins, and GitHub Actions for automated pipelines.

Version Control: Advanced Git proficiency for collaboration, versioning, and branching.

- **Testing & Monitoring**

Jest & Cypress: Unit and end-to-end testing for React applications.

Grafana & Airbrake: Monitoring system performance and error tracking in production.

VOLUNTEER EXPERIENCE

Member, Executive Board of Directors

NewHaven.io | New Haven, CT

May 2024 – Present

- Provide strategic direction and governance for the organization, overseeing operations and contributing to policy development.
- Engage with the local tech community to foster innovation and support partnerships.

Cohort Mentor and Curriculum Revamp Committee Member

The Collab Lab | Remote

July 2022 – December 2024

- Co-led two developer cohorts, guiding teams through product planning, execution, demos, and agile methodologies.
- Assisted in evaluating candidates based on technical skills for mentee selection.

Tech Talks Contributing Speaker

Frontend Meetup by GNV Connect | Gainesville, FL

January 2023 – October 2023

- Delivered presentations on best practices in SEO and beginner-friendly React projects.
- Led live demos and code-along sessions for developers and hobbyists.

REFERENCES

Available upon request.